

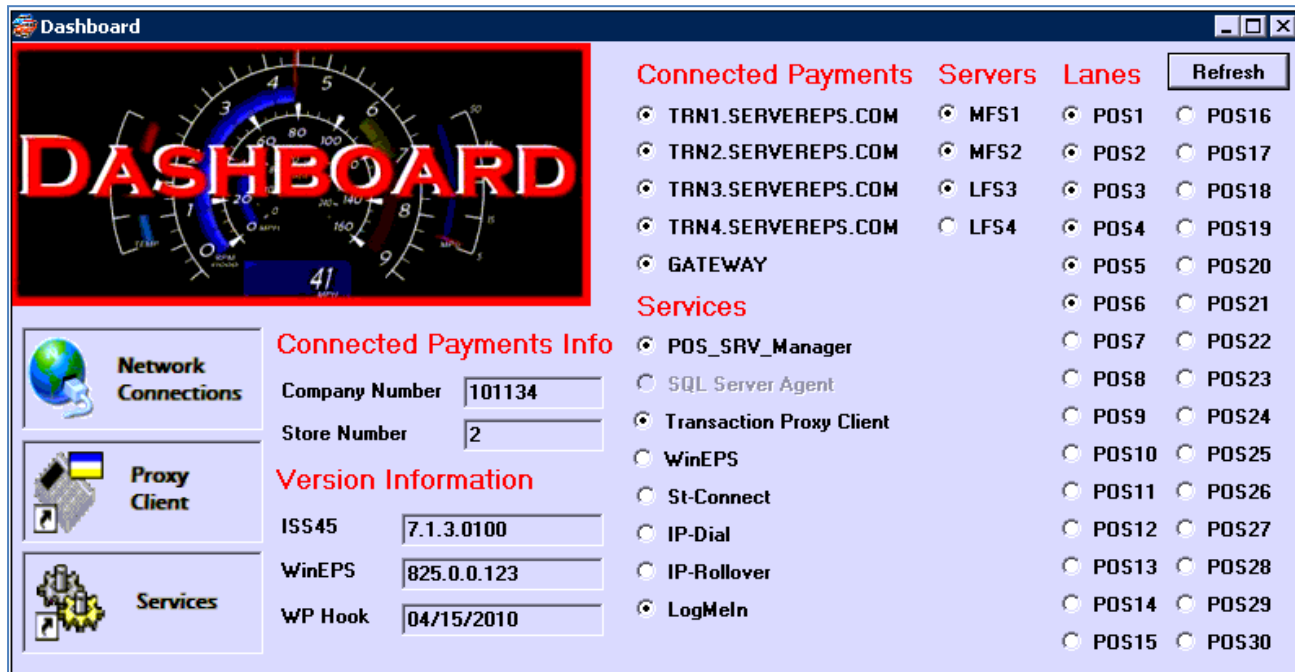
Dashboard User Manual



For ISS45 Software

Summary

The Dashboard is designed to make ISS45 information readily available to Help Desk employees and to benefit them during the troubleshooting process.



To Access Dashboard:

1. Go to Start; then choose **Run**
2. Type **dash.exe** and press **Enter**

To Install Dashboard

1. Drop a copy of **dash.exe** into the **%SystemRoot%\System32** directory

Shortcuts

The image below shows the most frequently accessed shortcuts by our customers:



Connected Payments Info

This information is generated from the registry on the system the program is running on.

Connected Payments Info	
Company Number	101134
Store Number	2

Version Information

The ISS45 version is read directly from the registry the program is running on.

The WinEPS version is generated from the EPSEngineSrv.exe located in the Microtrax folder.

The WP Hook is the Date Modified Stamp of the WPHook.dll that is located within the **C:\PCMASTER\POST** directory

Version Information	
ISS45	7.1.3.0100
WinEPS	825.0.0.123
WP Hook	04/15/2010

ServerEPS Connectivity

This checks connectivity to specified addresses using HTTPS from the system you run the program on.



If the button is:

- **Filled**= It can see the address
- **Not-Filled**= It cannot see the address

Gateway

This determines all gateways defined on a system and attempts to see them on the network.

If the button is:

- **Filled**= It can see each gateway on the network
- **Not-Filled**= It is not able to see AT LEAST one of the defined gateways on the system

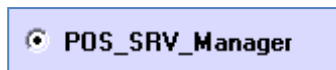
POS Services

This will check each service that is supposed to be running on the ISS45 system.



If the button is:

- **Filled**= The specified service is installed and running



- **Not-Filled but Bolded**= The service is installed but not currently running



- **Not-Filled and is Grayed Out**= The service is NOT installed



Servers

This checks to see any servers connected to the network.

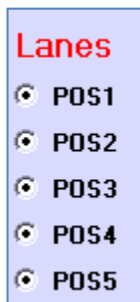


If the button is:

- **Filled**= The server can be seen on the network
- **Not-Filled**= The specified server cannot be seen from the system running the program

POS Lanes

The section shows all POS systems connected to the network.



If the button is:

- **Filled**= The lane can be seen on the network
- **Not-Filled**= The specified lane cannot be seen from the system running the program

The Refresh Button

When pressed, the Dashboard will recheck every section and then display the splash screen again. Once it goes away, you know it is finished.

